

Regina C. Galloway, Manager of Clinical Pathology Laboratories, OMCH

April 30, 2024, 8:30am



Today's Agenda

TIME	TOPIC
0830-0835	Ochsner Health and Laboratory Services
0846-0910	Data Analytics Projects and key Lab performance indicators • ED Turnaround Times and workout • Lab Utilization and Key stockholder actions • Volume for Staffing analytics-Management of Labor • Sepsis Management-preventing false positive Blood Culture workups and contamination reductions to drive cost avoidance • Future Visiun® Enhancements
0910-0920	Q&A and Closing

Our Values

Our enduring beliefs and inspired behaviors.



Patients are always our First priority.



Inclusivity inspires us to do our best.



Always act with Integrity.



Excellence is an ongoing journey.



Approach every experience with **Compassion**.



Teamwork makes us stronger.

Our Mission

We serve, heal, lead, educate and innovate.

Our Vision

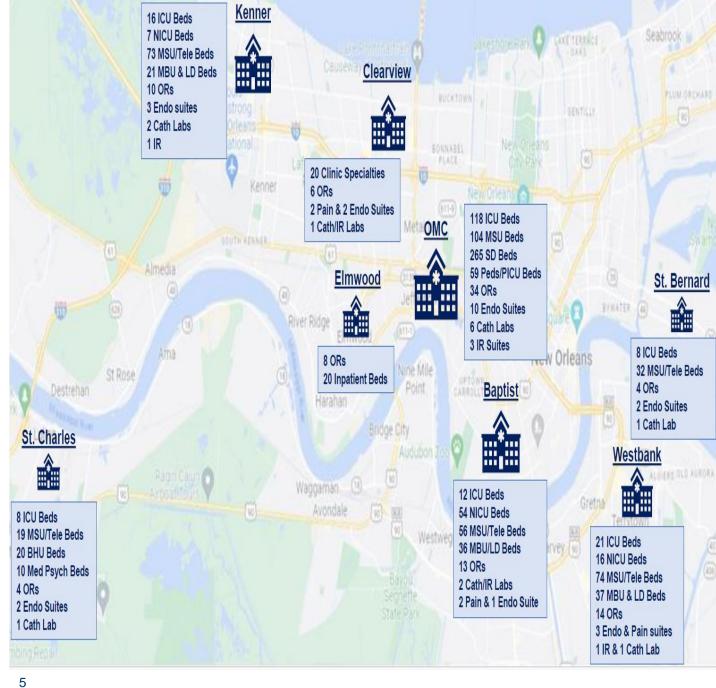
Inspiring healthier lives and stronger communities.



Ochsner Health

A Quick Background of our Health System and Laboratory Service Line





- Ochsner Health services Louisiana, Mississippi and Gulf South Region
- U.S News and World Report-Top Hospital in Louisiana and Top Children's Hospital
- Ochsner Medical Center, OMC-750 **Bed Hospital**
- Leap Frog A/RAMI goal of 0.84
- OMC-Laboratory is a consolidated site for the South Region
- 5.5 Million Laboratory Tests performed

2023 OMC-JH Achievements

- Turnover Reduction
- Financial Turnaround
- Inpatient and Outpatient Quality Improvement
- RAMI Improvement
- Leapfrog A and USNWR Top Hospital
- TJC Survey
- LOS below 6, OBS LOS down 10hrs
- Diversion Reduction
- SNF Silver Distinction and USNWR
- Discharges, Surgeries, IR procedures, GI procedures, and Imaging studies all UP!

- Agency Reduction
- Hospital Medicine Colocation
- Multi-D Discharge Huddles (no McKinsey needed...)
- Insourced Physician Advising
- Salvation Army Partnership
- Car-T
- OR Efficiency and Stability
- AP TAT and Lost Specimen Reduction
- Micro and Molecular Test Insourcing
- CRNA Student Recruitment
- Navigated a significant RIF...and reorganized

VISIUN®

Real time Data Analytics

- Started our Journey in Visiun[®], 2021
- Turnaround time data
- Hospital and ED Quality Metrics that impact:
 - Patient Satisfaction scores
 - Length of Stay
 - Delay in treatments
- Lab utilizations:
 - Identify key Stakeholders or Specialties needing Education about testing
 - Staffing appropriate for the volume- Use for forecasting Holidays and/or weekends
 - Blood Sepsis Management

Hospital Quality Metrics

MTSU	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD 2024	2023
Hand Hygiene Compliance	99%	98%	98%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	98%	97%
Compliant	757	665	787	0	0	0	0	0	0	0	0	0	2209	6836
Total	766	679	802	0	0	0	0	0	0	0	0	0	2247	7059
Secret Shopper Goal	9	9	9	9	9	9	9	9	9	9	9	9		
Trained Secret Shoppers	5	5	5	0	0	0	0	0	0	0	0	0		
Active Secret Shoppers	3	3	4	0	0	0	0	0	0	0	0	0		
Isolation Compliance	80%	90%	100%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	90%	88%
No. Pt. Care Days	999	924	1006	0	0	0	0	0	0	0	0	0	2929	11499
					_	_					_			
No. CLABSI Infections	0	0	0	0	0	0	0	0	0	0	0	0	0	0
No. CL Days	158	223	188	0	0	0	0	0	0	0	0	0	569	1993
CLABSI Rate	0.00	0.00	0.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	0.00	0.00
NUMBER OF A POLICE		Quarter 1 0			Quarter 2					Quart				
NHSN CLABSI SIR CL Utilization	0.16		0.10	#DU//01	#DIV/0!	#DIV/0!	#DIV/0!	0 #DIV/0!	#DIV/0!	#DIV/0!	0 #DIV/0!	#DIV/0!		
CLABSI Bundle Compliance	0.16	0.24	0.19	#DIV/0!	•	•		•	•		•	•	0.19	0.17
CLABSI Bundle Compliance	78%	70%	80%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	76%	71%
No. CAUTI Infections	0	0	0	0	0	0	0	0	0	0	0	0	0	2
No. Foley Days	183	137	101	0	0	0	0	0	0	0	0	0	421	1548
CAUTI Rate	0.00	0.00	0.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	0.00	1.29
	Quarter 1			Quarter 2			Quarter 3			Quarter 4				
NHSN CAUTI SIR		0			0			0			-			
Foley Utilization	0.18	0.15	0.10	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	0.14	0.13
CAUTI Bundle Compliance	75%	88%	70%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	77%	69%
Urine Cultures	14.01	7.58	13.92	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!		
Blood Culture Contamination Rates	0.000/	0.070/	4.459/	#DD / /OI	#D0//01	#D0//01	#DD / /OL	#D0 ((O)	#DD//OI	#D0//01	#D04/01	#DD ((O)	0.60%	0.000/
Blood Culture Contamination Rates	0.00%	0.97%	1.15%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	0.69%	0.88%
No. HO C.Diff Infections	1	0	0	0	0	0	0	0	0	0	0	0	1	6
C.Diff Rate	1.00	0.00	0.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	0.34	0.52
No. MRSA BSI	0	0	0	0	0	0	0	0	0	0	0	0	0	1
MRSA Rate	0.00	0.00	0.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	0.00	0.09
No. Infections	1 000					4			No. De	vice Days				
$Infection Rate = {No. Device Days}$	× 1,000	SIR > 1.0= worse than national average				Device Utilization =			No. Pat	ient Days				
	SIR <1.0 = better than national average													
			-			-	-	-				-		

ED STAT Turnaround Times

Report Set Summary

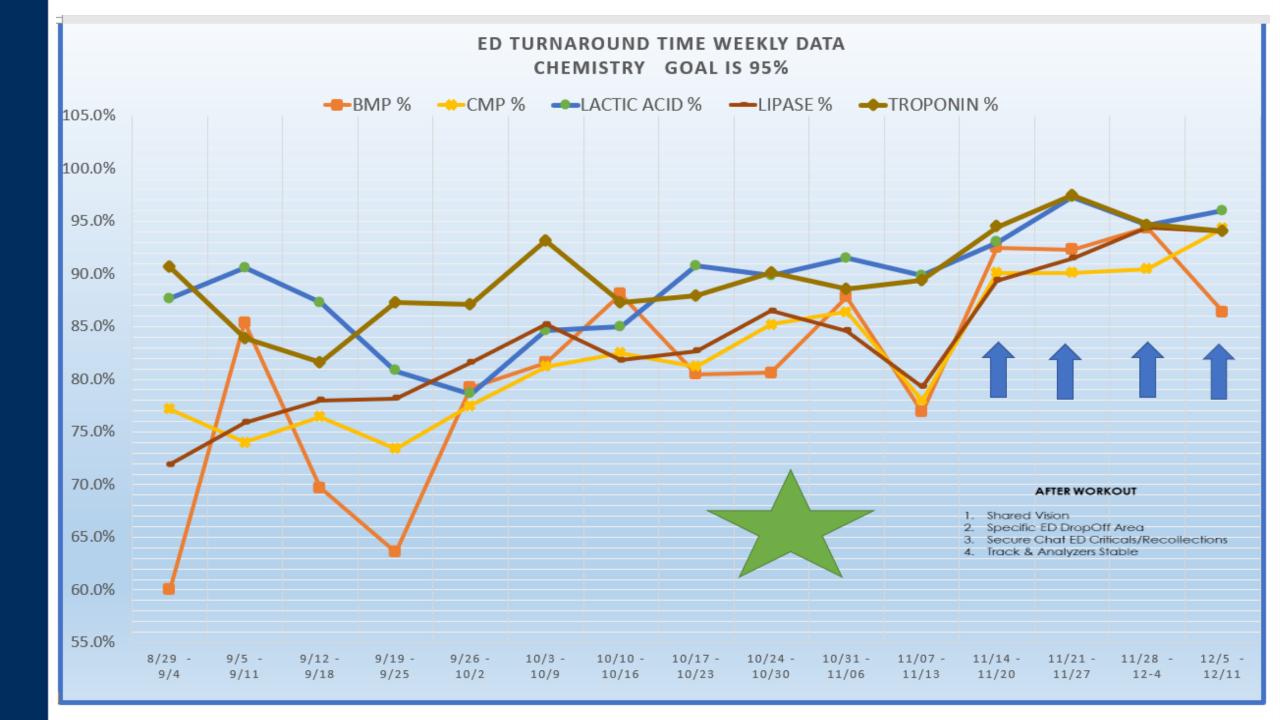
Performance Summary

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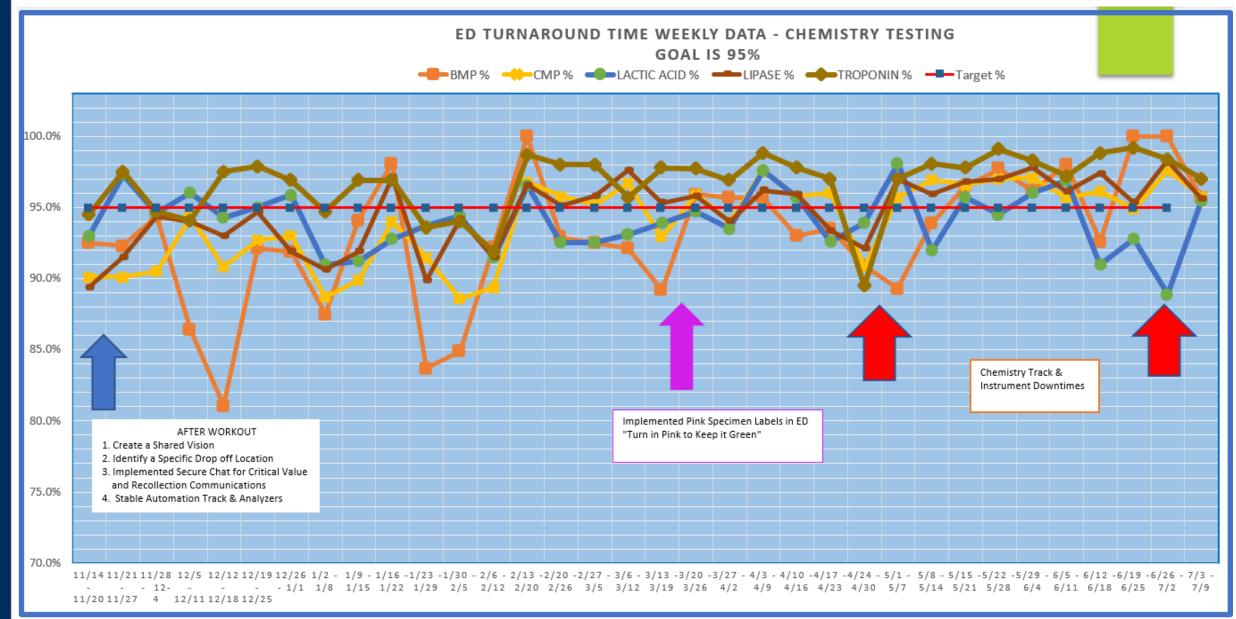


Set #1061: OCLB TAT STAT ED - Monthly - The Month of March 2024

Turi	Turnaround Time									
#	Name	Other Info	Pass + Fail = Total	Target	Actual	Status				
<u>TT05</u>	01a_APTT Monthly	Receive to Verify	282 + 11 = 293	95% <= 60 min	96.2%	Pass				
<u>TT05</u>	01b_BMP Monthly	Receive to Verify	176 + 10 = 186	95% <= 60 min	94.6%	Fail				
<u>TT05</u>	01c_CBC CBON CBWD HGB HCT MONTHLY	Receive to Verify	3894 + 173 = 4067	95% <= 60 min	95.7%	Pass				
<u>TT05</u>	01d_CMP MONTHLY	Receive to Verify	3690 + 194 = 3884	95% <= 60 min	95.0%	Pass				
<u>TT05</u>	01e_DDIMER MONTHLY	Receive to Verify	170 + 5 = 175	95% <= 60 min	97.1%	Pass				
<u>TT05</u>	01f_LA Monthly	Receive to Verify	449 + 23 = 472	95% <= 60 min	95.1%	Pass				
<u>TT05</u>	01g_LIPAS Monthly	Receive to Verify	864 + 45 = 909	95% <= 60 min	95.0%	Pass				
<u>TT05</u>	01h_TROP Monthly	Receive to Verify	1669 + 75 = 1744	95% <= 60 min	95.7%	Pass				
<u>TT05</u>	01i_PT Monthly	Receive to Verify	549 + 15 = 564	95% <= 60 min	97.3%	Pass				
<u>TT05</u>	01j_PCAL Monthly	Receive to Verify	182 + 9 = 191	95% <= 90 min	95.3%	Pass				



After Work-out and shared Stakeholders:



ED Quality Improvement Indicators-Cancellations

Report Set Summary

Performance Summary

Page 1

Performance Insight

Set #1133: OCLB - Monthly ED Cancel Reports - The Month of April 2023

Quality							
# Name	Personnel	Counting	Count	Defects	Target	Actual	Status
QU09 OCLB Hemolyzed Monthly ED Canceled	Phlebotomist	Pat. Collections	6,094	270	2.00%	4.43%	Fail
QU09 OCLB Clotted Monthly ED Canceled	Phlebotomist	Pat. Collections	6,094	58	2.00%	0.95%	Pass
QU09 OCLB QNS Monthly ED Canceled	Phlebotomist	Pat. Collections	11,050	40	2.00%	0.36%	Pass
QU09 OCLB Contaminated Monthly ED Canceled	Phlebotomist	Pat. Collections	11,050	1	2.00%	0.01%	Pass
QU09 OCLB Unlabeled Monthly ED Canceled	Phlebotomist	Pat. Collections	11,050	10	2.00%	0.09%	Pass
QU09 OCLB Mislabeled Monthly ED Canceled	Phlebotomist	Pat. Collections	11,050	0	2.00%	0.00%	Pass
QU09 OCLB Signatures Monthly ED Canceled Initials	Phlebotomist	Pat. Collections	11,050	4	2.00%	0.04%	Pass
QU09 OCLB Spec Containwer Monthly ED Canceled	Phlebotomist	Pat. Collections	11,050	7	2.00%	0.06%	Pass
QU09 OCLB Light Monthly ED Canceled	Phlebotomist	Pat. Collections	11,050	3	2.00%	0.03%	Pass
QU09 OCLB Ice Monthly ED Canceled	Phlebotomist	Pat. Collections	11,050	4	2.00%	0.04%	Pass
QU09 OCLB Overfilled Monthly ED Canceled	Phlebotomist	Pat. Collections	11,050	1	2.00%	0.01%	Pass
QU09 OCLB Too old Monthly ED Canceled	Phlebotomist	Pat. Collections	11,050	0	2.00%	0.00%	Pass
QU09 OCLB Time Limitations Monthly ED Canceled	Phlebotomist	Pat. Collections	11,050	0	2.00%	0.00%	Pass
ՉԱԹԶ OCLB Leaking_Broken Monthly ED Canceled	Phlebotomist	Pat. Collections	11,050	2	2.00%	0.02%	Pass

Collectors that caused Hemolysis- Avoid Recollection reduces ED LOS

TestID	ResultCode 🔻	OrderTime v	Collect	Receive	Verify	Scheduled collect	PhlebID +1
					· ·		
CMP	ALB	4/22/2023 4:35:00 PM	4/22/2023 4:51:00 PM	4/22/2023 5:08:00 PM	4/22/2023 6:23:00 PM	4/22/2023 4:25:00 PM	ACOSTA NANCY
СМР	ALT	4/10/2023 4:41:00 PM	4/10/2023 5:07:00 PM	4/10/2023 5:40:00 PM	4/10/2023 6:39:00 PM	4/10/2023 4:35:00 PM	ACOSTA,NANCY
LIPAS	LIPAS	4/10/2023 4:41:00 PM	4/10/2023 5:07:00 PM	4/10/2023 5:40:00 PM	4/10/2023 6:39:00 PM	4/10/2023 4:35:00 PM	ACOSTA,NANCY
CMP	ALB	4/15/2023 9:03:00 PM	4/15/2023 9:11:00 PM	4/15/2023 9:18:00 PM	4/15/2023 10:06:00 PM	4/15/2023 8:26:00 PM	ALLEN,ABBY
CMP	AST	4/13/2023 8:20:00 PM	4/13/2023 8:48:00 PM	4/13/2023 9:04:00 PM	4/13/2023 9:49:00 PM	4/13/2023 7:57:00 PM	ALLEN,ABBY
CMP	GLU	4/6/2023 2:59:00 PM	4/6/2023 3:01:00 PM	4/6/2023 3:33:00 PM	4/6/2023 4:39:00 PM	4/6/2023 2:49:00 PM	ANDERSON,KIMBERL
CMP	GFRNR	4/10/2023 1:07:00 PM	4/10/2023 1:20:00 PM	4/10/2023 1:35:00 PM	4/10/2023 2:23:00 PM	4/10/2023 1:00:00 PM	ANDERSON,KIMBERL
LA	LA	4/10/2023 10:19:00 PM	4/10/2023 10:21:00 PM	4/10/2023 11:03:00 PM	4/11/2023 12:46:00 AM	4/10/2023 10:19:00 PM	ANDERSON,KIMBERL
CMP	NA	4/26/2023 12:38:00 PM	4/26/2023 12:53:00 PM	4/26/2023 1:17:00 PM	4/26/2023 2:12:00 PM	4/26/2023 12:29:00 PM	ANDERSON,KIMBERL
LIPAS	LIPAS	4/26/2023 12:38:00 PM	4/26/2023 12:53:00 PM	4/26/2023 1:17:00 PM	4/26/2023 2:12:00 PM	4/26/2023 12:29:00 PM	ANDERSON,KIMBERL
ВМР	GFRBL	4/1/2023 5:34:00 PM	4/1/2023 5:36:00 PM	4/1/2023 5:45:00 PM	4/1/2023 6:19:00 PM	4/1/2023 6:00:00 PM	ANDERSON,KIMBERL
CMP	BUN	4/20/2023 10:07:00 PM	4/20/2023 10:43:00 PM	4/20/2023 10:47:00 PM	4/20/2023 11:22:00 PM	4/20/2023 8:12:00 PM	ANDERSON,KRISTIN
CMP	GFRBL	4/6/2023 7:41:00 PM	4/6/2023 7:54:00 PM	4/6/2023 8:09:00 PM	4/6/2023 8:51:00 PM	4/6/2023 7:32:00 PM	ANDERSON,KRISTIN
LA	LA	4/6/2023 7:42:00 PM	4/6/2023 7:54:00 PM	4/6/2023 8:09:00 PM	4/6/2023 8:51:00 PM	4/6/2023 7:32:00 PM	ANDERSON,KRISTIN
LIPAS	LIPAS	4/6/2023 7:42:00 PM	4/6/2023 7:54:00 PM	4/6/2023 8:09:00 PM	4/6/2023 8:51:00 PM	4/6/2023 7:32:00 PM	ANDERSON,KRISTIN
CMP	NA	4/17/2023 2:41:00 PM	4/17/2023 2:52:00 PM	4/17/2023 3:03:00 PM	4/17/2023 3:49:00 PM	4/17/2023 2:28:00 PM	ARELLANO-RIVERA,
ВМР	GLU	4/16/2023 3:27:00 AM	4/16/2023 3:46:00 AM	4/16/2023 3:54:00 AM	4/16/2023 4:57:00 AM	4/16/2023 3:12:00 AM	ARNETTE,JOSEPH
LA	LA	4/2/2023 9:31:00 AM	4/2/2023 9:37:00 AM	4/2/2023 9:40:00 AM	4/2/2023 10:28:00 AM	4/2/2023 8:57:00 AM	BARNES,THERESE
CMP	CREAT	4/28/2023 3:33:00 PM	4/28/2023 3:37:00 PM	4/28/2023 3:50:00 PM	4/28/2023 4:34:00 PM	4/28/2023 3:25:00 PM	BARNES,THERESE
LIPAS	LIPAS	4/28/2023 3:33:00 PM	4/28/2023 3:37:00 PM	4/28/2023 3:50:00 PM	4/28/2023 4:34:00 PM	4/28/2023 3:25:00 PM	BARNES,THERESE
CMP	BILIT	4/14/2023 8:01:00 AM	4/14/2023 8:07:00 AM	4/14/2023 8:14:00 AM	4/14/2023 9:29:00 AM	4/14/2023 7:39:00 AM	BARNES,THERESE
ВМР	BUN	4/21/2023 11:15:00 AM	4/21/2023 11:42:00 AM	4/21/2023 12:04:00 PM	4/21/2023 1:28:00 PM	4/21/2023 11:06:00 AM	BIRCHFIELD,CHAQU
CMP	GFRNB	4/19/2023 12:35:00 PM	4/19/2023 12:45:00 PM	4/19/2023 1:05:00 PM	4/19/2023 1:57:00 PM	4/19/2023 12:29:00 PM	BIRCHFIELD,CHAQU
LIPAS	LIPAS	4/19/2023 12:35:00 PM	4/19/2023 12:45:00 PM	4/19/2023 1:05:00 PM	4/19/2023 1:57:00 PM	4/19/2023 12:29:00 PM	BIRCHFIELD,CHAQU
СМР	CL	4/5/2023 2:33:00 PM	4/5/2023 2:53:00 PM	4/5/2023 3:09:00 PM	4/5/2023 3:57:00 PM	4/5/2023 2:29:00 PM	BLANCHARD,MONA

Lab Stewardship- Utilized QU03 help promote the utilization of Iron profile panel

r	Result2 *	FER Order Date -	Differe J
	1/5/2023 6:35:00 PM	12/27/2023 2:12:00 PM	-355.81736
	1/5/2023 11:35:00 AM	12/21/2023 2:35:00 PM	-350.125
	¥3/2023 1:20:00 PM	12/19/2023 10:30:00 AM	-349.88194
	1/2/2023 8:18:00 PM	12/18/2023 1:19:00 PM	-349.70903
	1/4/2023 12:10:00 PM	12/18/2023 1:19:00 PM	-348.04792
	# 11E0E0 1E.103001 141	E1101E0E0 E10.001 141	010.01102
	¥3/2023 12:53:00 PM	12/14/2023 2:02:00 PM	-345.04792
	1/8/2023 1:17:00 PM	12/18/2023 1:19:00 PM	-344.00139
	1/15/2023 9:55:00 PM	12/25/2023 3:33:00 AM	-343.23472
	1/10/2023 5:33:00 PM	12/19/2023 6:43:00 AM	-342.54861
	1/10/2023 2:04:00 PM	12/18/2023 1:54:00 PM	-341.99306
	1/23/2023 6:05:00 PM	12/30/2023 9:09:00 PM	-341.12778
	¥1¥2023 12:18:00 PM	12/18/2023 10:21:00 AM	-340.91875
	1/15/2023 3:30:00 PM	12/19/2023 6:43:00 AM	-337.63403
	925/2023 2:38:00 PM	12/28/2023 3:58:00 PM	-337.05556
	1/19/2023 12:28:00 PM	12/20/2023 6:27:00 PM	-335.24931
	1/18/2023 10:22:00 PM	12/19/2023 7:06:00 AM	-334,36389
	1/29/2023 7:31:00 PM	12/29/2023 6:45:00 PM	-333.96806
	V5/2023 3:26:00 PM	12/5/2023 1:16:00 PM	-333.90972
	1/17/2023 10:44:00 AM	12/14/2023 1:41:00 PM	-331.12292
	1/24/2023 5:52:00 PM	12/21/2023 3:21:00 PM	-330.89514
	1/10/2023 10:19:00 AM	12/6/2023 10:16:00 AM	-329.99792
	2/1/2023 10:59:00 AM	12/28/2023 7:49:00 AM	-329.86806
	1/18/2023 6:02:00 PM	12/14/2023 8:57:00 AM	-329.62153
	1/13/2023 4:12:00 PM	12/7/2023 2:08:00 PM	-327.91389
	1/12/2023 8:20:00 PM	12/5/2023 9:54:00 AM	-326.56528
	1/30/2023 1:33:00 PM	12/22/2023 8:40:00 PM	-326.29653
	1/29/2023 2:13:00 AM	12/20/2023 8:01:00 PM	-325.74167
	¥3¥2023 3:20:00 AM	12/22/2023 9:51:00 AM	-325.27153
	1/1/2023 11:55:00 AM	11/22/2023 9:38:00 AM	-324.90486
	927/2023 1:21:00 AM	12/15/2023 10:47:00 AM	-322.39306
	1/31/2023 10:53:00 AM	12/19/2023 2:09:00 PM	-322.13611
	2/10/2023 8:54:00 PM	12/29/2023 6:45:00 PM	-321.91042
	2/3/2023 5:56:00 PM	12/21/2023 3:21:00 PM	-320.89236
_	V22/2023 1:06:00 PM V1V2023 1:17:00 AM	12/7/2023 2:08:00 PM	-319.04306
		11/24/2023 1:27:00 PM	-317.50694
_	V1V2023 10:15:00 PM V9V2023 11:05:00 PM	11/24/2023 3:19:00 PM 11/22/2023 9:38:00 AM	-316.71111 -316.43958
	1/24/2023 12:35:00 PM	12/6/2023 1:51:00 PM	-316.05278
	¥9/2023 7:59:00 AM	11/20/2023 7:29:00 AM	-314.97917
	2/6/2023 12:31:00 PM	12/18/2023 10:55:00 AM	-314.933333
	V20/2023 4:53:00 PM	12/1/2023 3:07:00 PfM	-314.92639
	1/11/2023 3:20:00 PM	11/22/2023 11:55:00 AM	-314.85764
	V1V2023 12:06:00 PM	11/22/2023 7:46:00 AM	-314.81944
i	1/19/2023 11:00:00 AM	11/29/2023 3:18:00 PM	-314.17917
	2/7/2023 10:48:00 AM	12/18/2023 1:54:00 PM	-314,12917
	¥¥2023 5:27:00 PM	11/10/2023 11:12:00 AM	-312.73958
	2/9/2023 5:50:00 PM	12/18/2023 12:08:00 PM	-311,7625
Ī	2/18/2023 10:21:00 PM	12/27/2023 8:01:00 AM	-311.40278
	2/12/2023 4:24:00 PM	12/20/2023 6:27:00 PM	-311.08542
Ī	2/14/2023 2:10:00 PM	12/22/2023 11:36:00 AM	-310.89306
	1/31/2023 3:15:00 PM	12/8/2023 12:07:00 PM	-310.86944
	1/4/2023 1:46:00 PM	11/10/2023 4:15:00 PM	-310.10347
	1/3/2023 11:47:00 AM	11/9/2023 11:49:00 AM	-310.00139
	1/31/2023 2:25:00 PM	12/7/2023 2:08:00 PM	-309.98819
	1/31/2023 2:26:00 PM	12/7/2023 2:08:00 PM	-309.9875
	1/25/2023 9:19:00 AM	12/1/2023 8:48:00 AM	-309.97847
	2/23/2023 10:02:00 PN		-309.96319
	2HI2022 2 20 00 DM	*21012022 0 EE 00 AAA	200 ZC0ZE

# of MCV Resuls in 2023	71603
# of patients with MCV and FER since Sep 2022	26558
% of patients with MCV and FER	37.09%

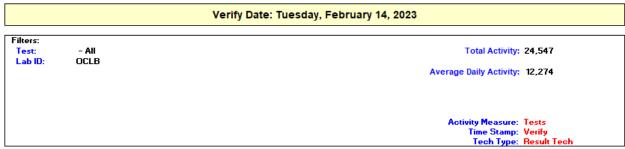
Number of cases that ordered FER more than 60 days from MCV result	11,230
Number of cases that ordered FER 60 days before MCV result	2,766
Total	13,996

For all adults (>18 yo) what percentage of unique patients with an	
MCV <80 (this is a component of the CBC- LAB1748/CBCWD) receive a	
ferritin or a TIBC order within 60 days of the MCV result	19.55%

Productivity of staffing to help reduce Overtime

Report Type: PV54 Workflow and Productivity Assessment





Performance Summary

All TechIDs

Average Daily Total Activity: 12,274

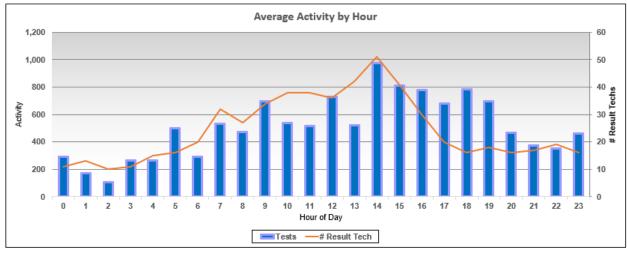
Average per Hour: 981.9

Maximum (per Hour): 1249

90th Percentile (per Hour): 43.0

Median (per Hour): 3.0

Average (per Hour per Tech): 40.0



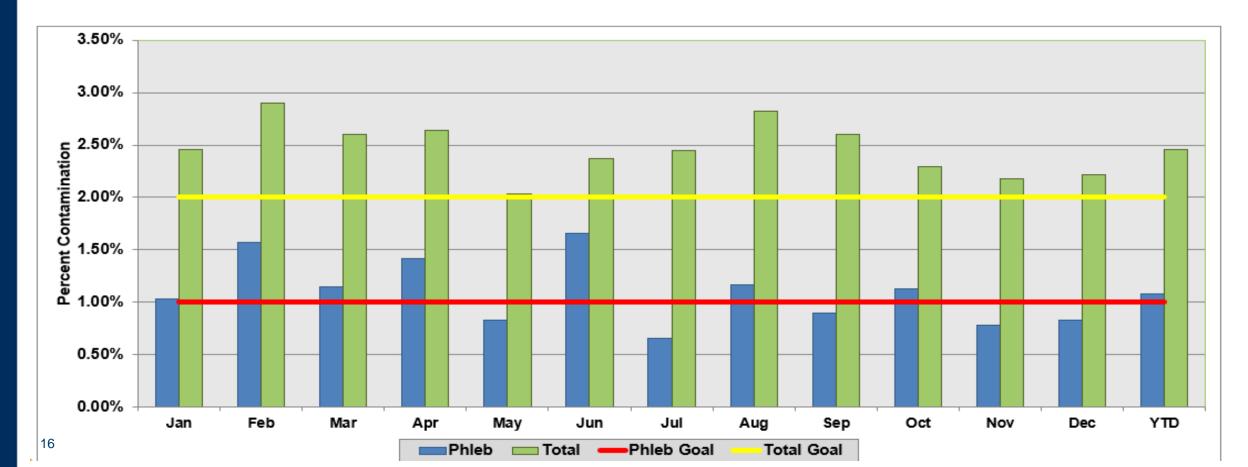
- Labor Analytic Review
- Volume last Mardi Gras to predict how many Techs are needed for the Holiday.



2023 Data

E: Customer Focus

South LA Blood Culture Contamination Rate



Announcement of MRSA and S. aureus Detection-August 2022





MRSA and *S. aureus* Detection from Positive Blood Cultures by PCR

We are pleased to inform you that, effective August 29,2022 at Ochsner Health Medical Center, New Orleans Microbiology Laboratory will implement new testing to detect the presence of both methicillin-resistant Staphylococcus aureus (MRSA) and Staphylococcus aureus (SA) from positive blood culture specimens in which the Gram stain shows Gram Positive Cocci in Clusters.

Blood culture PCR

- Enables MRSA and SA detection and differentiation in a single test, which delivers valuable information for selecting antibiotic therapy
- · Provides results in 62 minutes once test is performed
- · Demonstrates high sensitivity and specificity for accurate identification

March 2023- Offered the Blood Culture Identification Panel- 1 hour TAT

GRAM-NEGATIVE BACTERIA

Acinetobacter calcoaceticus-

baumannii complex

Bacteriodes fragilis

Enterobacterales

Enterobacter

cloacae complex

Escherichia coli

Klebsiella aerogenes

Klebsiella oxytoca

Klebsiella pneumoniae group

Proteus

Salmonella

Serratia marcescens

Haemophilus influenzae

Neisseria meningitidis

Pseudomonas aeruginosa

Stenotrophomonas maltophilia

GRAM-POSITIVE BACTERIA

Enterococcus faecalis

Enterococcus faecium

Listeria monocytogenes

Staphylococcus

Staphylococcus aureus

Staphylococcus epidermidis

Staphylococcus lugdunensis

Streptococcus

Streptococcus agalactiae

Streptococcus pneumoniae

Streptococcus pyogenes

YEAST

Candida albicans

Candida auris

Candida glabrata

Candida krusei

Candida parapsilosis

Candida tropicalis

Cryptococcus neoformans/gattii

ANTIMICROBIAL RESISTANCE GENES

Carbapenemases

IMP

KPC

Oxa-48-like

NDM

VIM

Colistin Resistance

mcr-1

ESBL

CTX-M

Methicillin Resistance

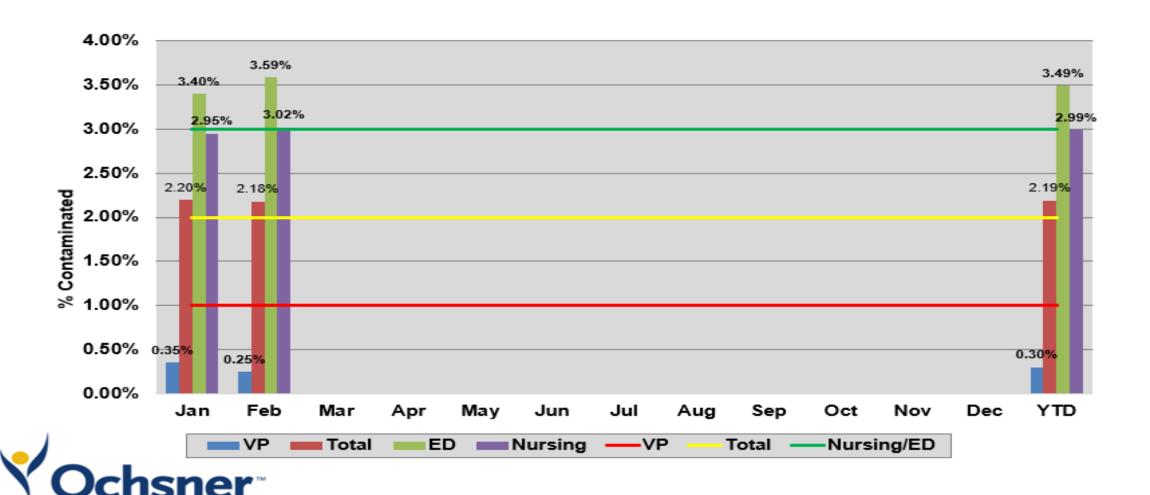
mecA/C

mecA/C and MREJ

Vancomycin Resistance

vanA/B

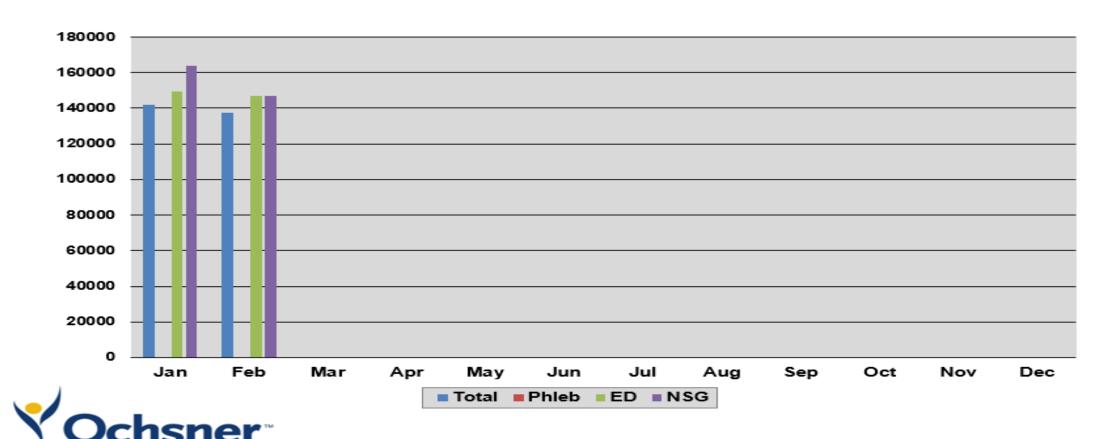
Blood Culture Contamination Rate



Health System

Average cost per Contaminant is about \$4000/patient- This helps Leadership focus on driving Contamination rate down for cost avoidance

BCCR Cost in Dollars



Health System

Rapid Blood Culture Identification Panels Impact

- Real-time PCR tested patients emailed to Antimicrobial Stewardship daily. Chart review by ASP is executed Monday thru Friday.
- ASP/ID intervention from this data:
 - Exposure to patients that normally not seen before Improved ASP interventions
 - Driving Change from Broad Spectrum Antibiotics to targeted treatment
 - reduce Length of stay- moving IV to PO
 - If Contaminant, like Coagulase Neg Staph discontinue Antibiotics like Vancomycin
 - Reducing total cost of treatment
 - Helping to reduce resistance organism
 - Avoidance of re-admission and projected cost avoidance of \$4000/contaminant
 - Yeast improves Mortality-treatment within in the first 48 hours of Sepsis

	TestID 💌	Patient Location	Collection	~
	BCNID	HMSH-ED	3/29/2024 8:21:00 A	M
	BCNID	NOMH-ED	3/29/2024 1:44:00 A	M
	BCNID	KNMH-ED	3/29/2024 1:08:00 P	M
٦	BCSAS	HMSH-ED	3/29/2024 3:48:00 P	M
u	BCSAS	SBPH-ED	3/29/2024 8:13:00 A	M
	BCNID	SBPH-ED	3/27/2024 10:07:00	PΝ
	BCSAS	CHAH-ED	3/29/2024 7:25:00 P	M
	BCNID	WBMH-ED	3/29/2024 11:28:00	PN
	BCNID	WBMH-ED	3/29/2024 10:31:00	PN
	BCNID	BRMH-ED	3/29/2024 3:30:00 P	M
	BCSAS	NOMH-ED	3/29/2024 3:23:00 P	M
	BCNID	OSMH-ED	3/29/2024 6:29:00 A	M
	BCSAS	NOMH-ED	3/29/2024 6:53:00 P	M
	BCNID	BAPH-NICU	3/29/2024 8:33:00 P	M
	BCNID	NOMH-ED	3/28/2024 3:12:00 P	M
	BCNID	NOMH-TSU	3/29/2024 11:05:00	PN

Lab Utilization Visiun®, V17 upgrades

			•••••							
Test ID 🔻	Test Name 🕶 Platfor	m 🕶 Workload Units 🕶	2020-01 *	2020-02 *	2020-03 +	2020-04 *	2020-05 *	2020-06 *	2020-07 🕶	Total 🕶
CXSYN	Culture Synov		4	1	4	3	6	8	10	36
GRAM	Gram Stain		7	13	5	6	5	7	4	47
CXCSF	Culture CSF		25	24	25	15	11	13	20	133
INDIA	India Ink		5	10	5	2	2	1	5	30
VAGIP	Vaginitis Pane		71	79	46	19	22	82	71	390
COVI2	SARS-CoV-2-P		0	0	0	0	0	432	849	1281
Total:			112	127	85	45	46	543	959	1917,

- Visiun V17
 enhancement- volume
 of test month over
 month
- Antibiogram for Microbiology and Antimicrobial Stewardship
- Blood Bank Module
- AP module
- Peer comparisons



Open Q&A